

VS GUI User Guide Addendum

Release 1.7.44.0 Update







OFFICE OF INFORMATION AND TECHNOLOGY Enterprise Program Management Office

Revision History

Date	Revision	Description	Author
07/05/2023	1.0	Created Release Documentation	<mark>REDACTED</mark> VSE PMO

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1 Introduction

Department of Veterans Affairs (VA) Veterans Health Information Systems and Technology Architecture (VistA) Scheduling Graphical User Interface (VS GUI) module is the Windows GUI version of the Patient Information Management System (PIMS) Scheduling module. It provides appointment management functions included in PIMS Scheduling, but with the added convenience and usability of a GUI.

1.1 Purpose

The Veterans Health Administration (VHA) Office of Integrated Veteran Care (IVC) requested an enterprise enhancement for the VS package that supports COVID-19 response. The enhancement reduces operating costs for VHA and improves operational efficiencies, resulting in patient-centered access to care, coordinated care, increased customer satisfaction, and the reduction of excessive cycle/wait time for scheduling patients.

1.2 Overview

VS GUI is a software module that allows schedulers to make appointments quickly by viewing multiple appointment request types and multiple clinics in one screen. A scheduler can easily view patient requests for service, find the next available open appointment, view the provider's availability in multiple clinics, and track a patient's appointment process. Refer to System Summary for a more detailed description of VS GUI functionality.

1.3 Disclaimers

1.3.1 Software Disclaimers

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1.4 Project References

1.4.1 Information

The VS GUI points of contact (POCs) include:

- » IVC Program Office
- » TeleHealth & Scheduling Technical Director REDACTED
- » IVC Product Owner REDACTED

VistA Scheduling (VSE) Resources

- » Veterans Health Administration (VHA) VSE SharePoint: REDACTED
- » VA Software Document Library (VDL) Scheduling (VSE manuals near the bottom): https://www.va.gov/vdl/application.asp?appid=100
- » National Return to Clinic (RTC) Order: REDACTED



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2 System Summary

The VSE project delivers a series of enhancements to legacy VistA Scheduling Version 5.3 via the VistA Scheduling (VS) Graphical User Interface (GUI) application.

This update is for the nationally released version 1.7.44.0, which includes VS GUI 1.7.44.0 and VistA patch SD*5.3*846. At time of publishing, install period is projected for August 2023.

VS GUI Release 1.7.44.0 includes user-facing updates as well as back-end modifications. The GUI has been updated to display patient-entered comments in Expanded Entry for an appointment scheduled through veteran self-scheduling. An issue allowing users to schedule appointments outside of clinic hours and an issue with the Patient Indicated Dates (PIDs) not being calculated correctly when scheduling Multiple Return to Clinics (MRTCs) have both been addressed. The back-end updates include Remote Procedure Call (RPC) modifications along with new RPCs created to support future functionality. This release includes a major back-end modification for the MISSION Act Wait Time Standard (WTS) calculation as T+19 and T+27 to then equal 20/28 days. Finally, RPCs 90 days post release of patch 838 have been retired where new RPCs have been created in their place.



3 Key Feature Update in Version 1.7.44.0

3.1 Displays Patient-Entered Comments In Expanded Entry For An Appointment

The patient entered comments for appointments scheduled through veteran self-scheduling are displayed in expanded entry.

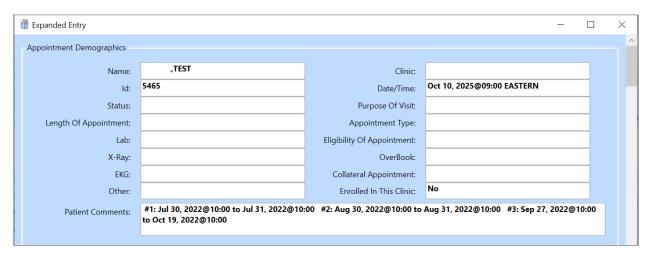


Figure 1: Image of Expanded Entry screen displaying patient-entered comments.

3.2 Modifies MISSION Act WTS Calculation

As of this release, the MISSION Act WTS calculation has been modified to be calculated as T+19 and T+ 27 to then equal 20/28 days. This calculation is completed in the background.